

THREE TYPES OF WARRANTIES



Three types of warranties can apply to goods:

LEGAL WARRANTIES

- Free of charge;
- Provided for by the *Consumer Protection Act*;
- Apply automatically when you purchase or lease an item;
- Prescribe that an item:
 - be durable for a reasonable length of time,
 - can be used for the purpose for which it was intended.

WHEN YOU ENFORCE A LEGAL WARRANTY, THE MERCHANT COULD:

- repair the item or have it repaired without charge;
- exchange it;
- reimburse you.

The merchant may also have to compensate you if you have suffered damages from using a defective product.

To have a legal warranty enforced, you can contact the merchant, the manufacturer, or both. The choice is up to you!

BASIC WARRANTIES (E.G. A MANUFACTURER'S WARRANTY)

- Free of charge;
- Given by the merchant who sells the item or by its manufacturer to any consumer who purchases the item.

ADDITIONAL WARRANTIES

- Sold to the consumer;
- Provides for the repair or replacement of a defective item;
- Extends the length of the basic warranty (e.g. the manufacturer's warranty) or is added to this warranty.

Before offering you an additional warranty, merchants are required to give you the information provided for by the Act about the legal warranties and the manufacturer's warranty.

Does the warranty you are offered have any advantages over the warranties already in effect? Are they sufficient, given the cost of the additional warranty? Ask questions to be sure to understand what you are being offered!