



Driving Course: Contract, Payment, Cancellation, etc.

Are you planning to take a driving course soon? The Office de la protection du consommateur would like to provide you with some information that could be useful to you as a prospective driver.

Entering into an agreement

The driving school is required to give you a contract. The Consumer Protection Act sets forth the [information that must appear in the contract](#). Also make sure the contents of the contract accurately reflect the promises made.

Paying for the course

When do you have to pay for the course? Remember these 2 simple rules. The driving school may not:

- collect payment or a deposit before the 1st course;
- collect payment in one instalment. The total amount must be paid in at least 2 approximately equal instalments. The instalments must be claimed at regular intervals, i.e. at the start and midway points of the driving course.

Changing your mind

You may cancel your registration for a driving course at any time. If you do so before the course begins, you can terminate your contract without any fees or penalties. However, if the course has begun, you will have to pay for the course taken and pay a penalty that corresponds to the lesser of the following amounts: \$50 or 10% of the price of the services not yet provided.

To find out the procedure to cancel your registration, refer to the page titled [Cancelling a course registration](#).

Additional information

To find out more about the rules that merchants that offer series of courses must follow, refer to the [Courses](#) section.